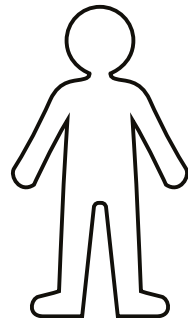


| NAME | EMAIL ADDRESS | CONTACT NO. | ORDER ID | DATE |
|------|---------------|-------------|----------|------|
| | | | | |

| PRODUCT | SIZE | COLOUR | QTY | REFUND? | EXCHANGE? | NEW SIZE | NEW COLOUR | REASON | REASON FOR RETURN | WHAT IS MY FAULT? |
|---------|------|--------|-----|---------|-----------|----------|------------|--------|----------------------------|--|
| | | | | | | | | | 1. Doesn't fit properly |  <p>PLEASE MARK AREA OF FAULT WITH AN X</p> |
| | | | | | | | | | 2. Doesn't suit me | |
| | | | | | | | | | 3. Poor quality | |
| | | | | | | | | | 4. Different to image | |
| | | | | | | | | | 5. Arrived too late | |
| | | | | | | | | | 6. Faulty (Indicate fault) | |
| | | | | | | | | | 7. Incorrect item | |
| | | | | | | | | | 8. Damaged on arrival | |

HOW TO RETURN/ EXCHANGE YOUR ITEM(S) **CONTACT US**



STEP 1

Fill out the form above making sure to tick Refund or Exchange and the reason code. Exchanges can only apply to the same product in a different size / colour. Ensure that your products are in their original unused condition, complete with tags attached and enclose this form in your parcel



STEP 2

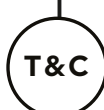
Return your product(s) within **30 days** of receiving your order. Refunds only apply for returned product(s)

Free UK returns are available through our online returns portal. See our returns page at: www.rococlothing.co.uk/help for further instructions. Exchanges will be dispatched via free standard delivery.



STEP 3

Keep proof of your returns postage. Once we've received your returned product(s) we will process your return/exchange. Please see the website for current processing times. We will send you a confirmation email to let you know we have processed your request. For more information or help please visit: www.rococlothing.co.uk/help



TERMS & CONDITIONS

All products are subject to availability. In the event that your requested exchange product(s) is not available we will automatically issue a full refund. Product(s) cannot be reserved prior to receiving your return. To avoid disappointment you may wish to place a new order to secure any required product(s). Product(s) can be returned in their original condition, complete with tags.



ROCO CLOTHING

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MANCHESTER, UK
M50 1BB



help@roco.co.uk



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@rococlothing



Please allow 1-2 working days for our team to get back to you via email and social platforms.

We cannot accept your return if any tags have been removed or there are any signs of wear and tear. If you have any issues please email us: help@roco.co.uk

FREE UK RETURNS